NINSON DOBIYAS

IT SUPPORT | APPLICATION SUPPORT | ERP AND POS

Dubai, UAE | +971 56 904 5230 | ninsond69@gmail.com | Notice period: 30 days

Portfolio: https://ninson-dobiyas.vercel.app/ | GitHub: https://github.com/NinsonD

PROFESSIONAL SUMMARY

IT and software professional supporting end users, business applications and production systems in a two-person IT team serving a group of companies in Dubai. Experience includes Windows and Microsoft Office troubleshooting, Microsoft 365 support, ERP/POS configuration, staff onboarding and support for cloud-hosted Frappe and a local Focus server. Combines application knowledge with practical deployment and hosting troubleshooting.

TECHNICAL SKILLS

User support: Windows, Microsoft Office, Microsoft 365 support, printers, Wi-Fi, onboarding

Business systems: ERP/POS configuration, Frappe support, Focus server support, staff training

Operations: Hosting, domains, DNS, SSL, deployment troubleshooting, Linux, Docker

Application tools: Git/GitHub, Postman, REST APIs, MySQL, MongoDB, Node.js, PHP/Laravel

PROFESSIONAL EXPERIENCE

Full Stack Developer | Al Namariq IT Solutions

Dubai, UAE | July 2025 - Present

- Provide end-user and business application support across the group, working with a colleague to resolve day-to-day technical issues.

- Troubleshoot Windows devices, printers, Wi-Fi and Microsoft Office issues; assist users with access and business applications.

- Configure restaurant and retail POS systems, including hardware connectivity, product/menu data, staff onboarding and user training.

- Support ERP configuration, Oracle cloud-hosted Frappe and the local server running Focus software.

- Manage hosting, domains, DNS and SSL; troubleshoot application deployments and production website issues.

- Develop and maintain websites and internal quotation/material-calculation tools, supporting the workflows used by business teams.

Web Developer Trainee | Edure

April 2024 - March 2025

- Built MERN applications using React.js, Node.js, Express.js and MongoDB for e-commerce and business-management use cases.

- Developed REST APIs with JWT authentication; integrated frontend and backend services and supported debugging, Git collaboration and deployment.

SELECTED IMPLEMENTATIONS

RoyalSky Restaurant POS deployment

Configured POS software, hardware connectivity and menu data, and supported staff onboarding and use of the system.

Business application and hosting support

Supported cloud-hosted Frappe, a local Focus server and corporate website deployments, including hosting, DNS and SSL troubleshooting.

EDUCATION AND CERTIFICATION

Bachelor of Computer Applications (BCA) | Sreenarayanaguru University | 2021-2024 batch

Certified MERN Stack Developer | Edure | 2025

LANGUAGES

English: Fluent | Hindi: Professional | Malayalam: Native | Arabic: Basic